

CALL US TODAY: 1.800.890.6008
SALES@SANAPPTX.COM

ITWORKS365

MANAGED IT SERVICES

Maximize your IT budget. **We can help.**

WHAT IT IS.

Put simply, it means IT headaches are a thing of the past. Less succinctly, it means you've partnered with a trusted business technology advisor whose success is tied to your uptime. We don't get paid more the more we come see you.

In fact, for a fixed monthly fee you know all your technology concerns, from security to data, from desktops and servers to 'line of business' applications are all 'bolted down' and always accessible.

WHY YOU NEED IT.

With our Managed IT Services solution you'll have a dedicated team of network engineers who will be accessible at the click of your mouse and at the end of your phone.

As well, your local ITW office is always available to provide personal onsite service and advice.

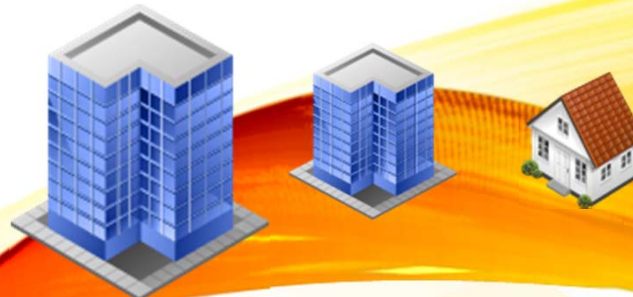
HOW TO GET IT.

With our solutions you get the technology you need in the model you want.

With a fully Managed solution all your needs are taken care of for a set fee per user per month.

Contact us—we will help you determine what solutions is right for you.

**Customized Solutions For
Any Size Business**



All of this for ONE FLAT FEE!

SANAPPTX

MAXIMIZE YOUR IT BUDGET

ITWorks365 focuses on all aspects of your technology needs – as simple as desktop and network operations to as comprehensive as information security management and supporting your line of business software and can include:

- ▶ **+1.972.591.0151 Live Service Desk** – Secure remote access to network and desktops with on-demand service and training.
- ▶ **Remote Monitoring and Management** – Network, desktop / laptop, security and data back up 24x7.
- ▶ **Security & Protection** – Ongoing antivirus and patch management. Comprehensive security management: perimeter, remote access and end-users.
- ▶ **Online Backup & Storage** – Remote backup of servers, desktops and laptops for business continuity and disaster recovery.
- ▶ **Asset & Lifecycle Management** – Tracking all hardware and software assets including updates, usage and compliance.
- ▶ **Communications** – Virtual Exchange with advanced email and anti-spam; managed Voice-over-IP; mobile integration of BlackBerry®, iPhone™, Android™ and Microsoft® mobile devices such as smartphones and tablets.
- ▶ **Business Applications** – Vertical line of business application expertise through our Utility Support Products Program; accounting and customer relationship management.
- ▶ **Onsite** – Network/security assessment, emergency support, onsite maintenance, end-user training.
- ▶ **Hardware & Software** – Full range of hardware and software to meet your network, desktop and security requirements with both on-premise and virtual server and desktop options.

ITWORKS365



CONSULTING SERVICES



BUSINESS CONTINUITY



MANAGED SERVICES



STORAGE AS A SERVICE



INFRASTRUCTURE AS A SERVICE



SECURITY AS A SERVICES

We ensure that our customers only invest in the technology they require to operate, communicate and manage their business effectively. For that reason, we encourage organizations to effectively use what they already have and systematically add to it or upgrade it to meet their current and future needs. Your local ITWorks365 office can help you determine what solution is right for you.



If you are unhappy with unmanaged IT, contact us today at www.itworks365.com or 1.800.890.6008